

## Simplifying global audit management with CoreStream GRC

### BEFORE Fragmented systems made global assurance hard to control

Activity was spread across different systems, regions and processes, making it harder for leadership to see where the most important risks and issues were.

For a global enterprise, this fragmentation creates a **governance problem**. **If high-risk findings, overdue actions and recurring issues are not visible in 1 place**, management information becomes harder to trust and leaders cannot easily see where action is needed or where issues are repeating. This pressure is not unique to Wood. As organizations digitize operations, **assurance visibility must keep pace with the systems, data and processes the business relies on**.

### SOLUTION A phased, user-led transformation: from fragmented systems to a simplified, intuitive global GRC platform

The first stage focused on **moving from scattered tools to one global platform**. This was not just a technology project, but a **change management exercise across regions, teams and use cases**, creating enough structure to give the business **better control** while supporting how Wood worked. **Flexibility** was key, allowing teams to work in one system without making the transition difficult.

#### V1

The first version solved the immediate visibility challenge by providing one place to **capture assurance activity, non-conformances and actions**. However, over time, designing for every exception added complexity. The real value came from **balancing flexibility, standardization and usability**.

#### V2

The second stage focused on **simplification**. Wood invested in process mapping, stakeholder engagement and user feedback to rebuild workflows that **retained governance strength while improving usability**. This **enabled better adoption, cleaner data and stronger assurance**.

User involvement was critical, especially engaging those who would use the system and those initially resistant. This helped **turn challenge into ownership and ensured the platform worked in practice**.

The refreshed platform introduced a **simpler, permission-based experience, with clear workflows, embedded guidance and fewer steps**. This improved usability, reduced confusion and made it easier for users to complete actions and maintain data quality.

Implementation was delivered through **close collaboration, with time invested in redesign**, build, testing and rollout. This ensured the platform was aligned to how global assurance, non-conformance tracking and action management needed to operate.



#### ABOUT WOOD

**Industry:** engineering and consulting

**Staff:** around 35,000

**Global footprint:** around 60 countries

**Use case:** operational audit, quality, engineering, technical audit, HSE auditing, non-conformance tracking, assurance planning, lessons learned

*"If I go back to 6 years ago, where I had no visibility over any of the NCRs globally, I had no visibility over the assurance plans, I had no visibility of high-risk NCs. And now, at the touch of a button, I've got visibility of all of it."*

Neil Baird

Head of Quality  
Wood

wood.

[Audit Management](#)

W [corestreamgrc.com](https://www.corestreamgrc.com)

E [demo@corestreamgrc.com](mailto:demo@corestreamgrc.com)



# Delivering simplified, scalable audit management for global enterprises

## OUTCOME

### Simplified workflows, full audit visibility and faster, more proactive governance

The refreshed workflow **reduced processing steps by 70%** and simplified the user experience, resulting in almost **no support tickets** related to the workflow itself. The few tickets raised were mainly linked to data mapping, not the application or process design. This was achieved by **mapping the process, removing unnecessary decision points, introducing permission-based access and embedding guidance into workflows.**

Reporting was also **simplified**. Wood reduced the number of reports and shifted from retrospective packs to **dashboards focused on proactive governance, helping teams get ahead of issues** before they became overdue.

This improvement was reflected in day-to-day governance, with **overdue actions reduced from around 50% in some areas to an average of 4%, and management reporting times reduced from 7-10 days to just 2 days.** CoreStream GRC created a more reliable operating rhythm for assurance, action tracking and reporting.

The platform also provided **full visibility of the audit lifecycle in one place**, connecting planning, execution, reporting, action tracking and closure, and ensuring findings, ownership and remediation could be tracked through to completion.

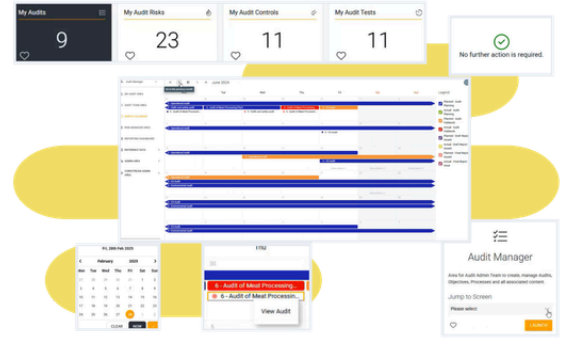
### Closing takeaway from Wood

With CoreStream GRC, Wood did not just buy a system. It built a **scalable operating model for global assurance, action tracking, audit management, lessons learned and continuous improvement.** That model helped Wood move from limited visibility across scattered tools to a **holistic overview** that supports the business today and can keep evolving with it.

For complex global enterprises, that is the real value of audit management software. A way to **connect evidence, ownership, action and reporting** so the business can see what is happening, act sooner and keep **improving.**

[Book a demo](#)

[Book a workshop](#)



*"There has been literally no support tickets being raised... the new workflow is much simpler and people are loving it."*

*"We have reduced some of the processing workflow by 70%."*

Neil Baird  
Head of Quality  
Wood

wood.